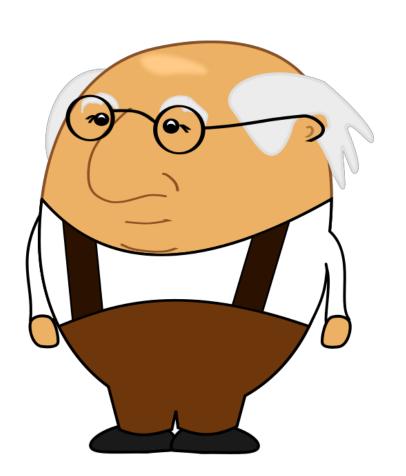
Be nice to men who give you old underwear



By Nathalie Karvonen
Executive Director (and Founder)



Early years of fundraising

- ✓ Dinner & auction
- ✓ Walk for wildlife
- ✓ Casino night
- ✓ Grant applications
- ✓ Sporadic newsletters
- ✓ When people made a donation we said thank you, then at some point sent them a thank you letter and tax receipt





Special events



Grant applications



Online contests





Focus on your people!

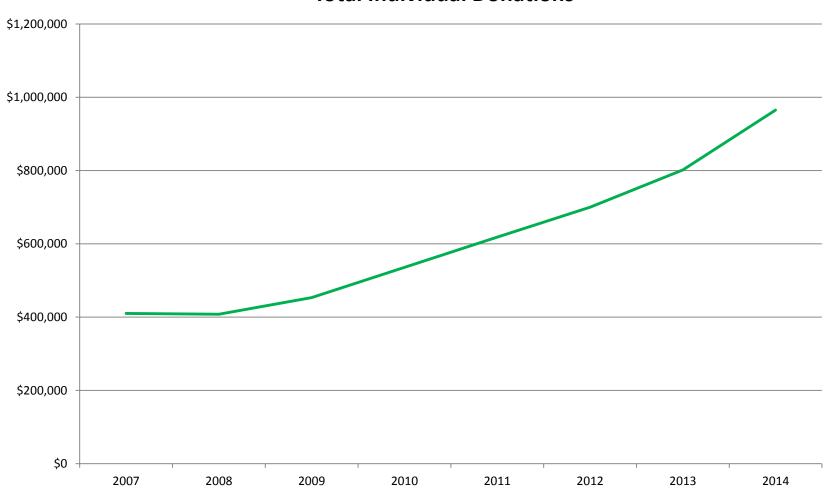
People are everywhere!

- ✓ People bring in animals
- ✓ People call you
- People meet your staff or volunteers in the field
- ✓ People come to your education presentations
- ✓ People hear about you in the media
- ✓ People find out about you online
- ✓ People volunteer for you
- ✓ People work for you
- ✓ All these people have family, friends, co-workers, etc. and they hear about you too



Fundraising at TWC

Total Individual Donations



What do you need?

- ✓ A good reputation!
- ✓ Good stories and images
- ✓ Someone who has the time to learn about fundraising, and time to fundraise
- √ Good record keeping
- ✓ Staff and volunteers in all areas who help
- √ To make your people a big priority



Your front line people are critical; the people who represent your organization



Your behind the scenes people are important too!

















Someone who has the time to learn about fundraising, and whose focus that can be



Good record keeping is a must!

- Keep track of as much as you possibly can about each donor
- When did they last donate?
- Why?
- What have your interactions been with them?
- Keep notes. What pets do they have? What else do you know about them?
- Research if possible



Your whole team is part of it!

- Your front line people need to dazzle and impress, and alert you to great stories and fundraising opportunities
- Your medical and rehabilitation team needs to alert you to great stories and photographic opportunities
- Your support team keeps your centre clean, especially when company's coming
- All your staff and volunteers need to be their great, professional selves to make sure you achieve your mission
- Everyone should talk about your great work - you never know when opportunity awaits

People donate... and then what?

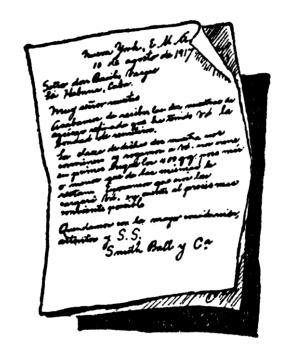
- ☐ Thank you phone call, email and / or letter / card... asap!
- Send them newsletters to show what THEY have achieved
- ☐ Sign them up for e-newsletters, encourage them to connect via social media
- Invite them in for a tour, or to go on a release
- Call or email them with something relevant
- Create a donor Open House or other relevant event
- Send them a Holiday card, gift, calendar, etc.
- Send them appropriate fundraising "asks"
- Keep very good records of everything
- Repeat

People donate... and then what?

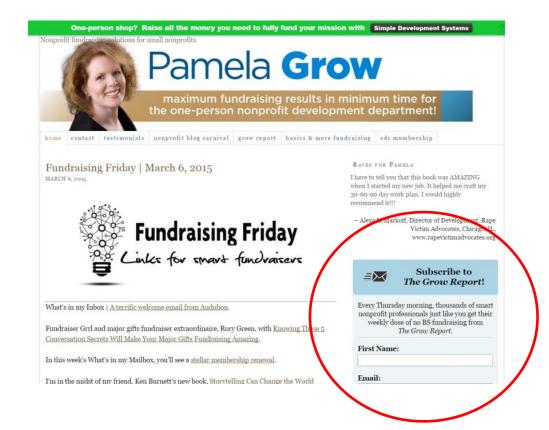
- ☐ Thank you phone call, email and / or letter / card... asap!
- Send them newsletters to show what THEY have achieved
- ☐ Sign them up for e-newsletters, encourage them to connect via social media
- Invite them in for a tour, or to go on a release
- Call or email them with something relevant
- Create a donor Open House or other relevant event
- Send them a Holiday card, gift, calendar, etc.
- Send them appropriate fundraising "asks"
- Keep very good records of everything
- Repeat

What is an "ask"?

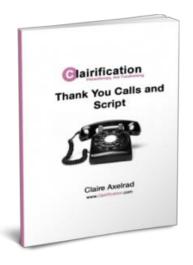
- It is NOT a newsletter
- It is NOT a donation jar
- You can just ask face-to-face
- Direct mail letters are critical
 - NOW is the best time to send it
 - Right now!



Resources



www.pamelagrow.com





And men who give you old underwear?

